1 2 3 4 5 6 7 8	JAMES McMANIS (40958) MARWA ELZANKALY (206658) CHRISTINE PEEK (234573) McMANIS FAULKNER A Professional Corporation 50 W. San Fernando, 10th Floor San Jose, CA 95113 Telephone: (408) 279-8700 Facsimile: (408) 279-3244 melzankaly@mcmanisfaulkner.com cpeek@mcmanisfaulkner.com  Attorneys for Plaintiff, Rahinah Ibrahim  UNITED STATES	S DISTRICT COURT	
9	NORTHERN DIST	RICT OF CALIFORNIA	
10 11	SAN FRANCISCO DIVISION		
12	RAHINAH IBRAHIM, an individual,	CASE NO. C06-0545 WHA	
13	Plaintiff,	STIPULATION AND [PROPOSED]	
14	,	ORDER TO FILE SECOND AMENDED COMPLAINT	
15	V.		
16	DEPARTMENT OF HOMELAND SECURITY, et al.		
17	Defendants.		
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	Stipulation And [Proposed] Order To File Second Amended Complaint Case No. C06-0545 WHA		

# 1 THE PARTIES TO THIS ACTION HEREBY STIPULATE AS FOLLOWS: 2 1. The parties agree that plaintiff, RAHINAH IBRAHIM, shall file her Second Amended 3 Complaint by March 27, 2009. Attached hereto as Exhibit A is a true and correct copy of plaintiff's Second Amended Complaint. Defendants do not oppose plaintiff's request to 4 5 file the attached Second Amended Complaint. In making this stipulation, defendants do not waive their respective rights to respond to Second Amended Complaint as the Federal 6 7 Rules of Civil Procedure and the Local Rules for the Northern District permit. 8 2. The Second Amended Complaint names additional federal defendants. Pursuant to FRCP 12(a)(2), each of those federal defendants is entitled to sixty (60) days after service to 9 10 answer or otherwise respond to plaintiff's Second Amended Complaint. To ensure 11 uniformity across all defendants, the parties further agree that all defendants shall have 12 sixty (60) days from the date the Second Amended Complaint is filed to respond to it. 13 IT IS SO STIPULATED. 14 Dated: March 27, 2009 McMANIS FAULKNER 15 16 MARWA ELZANKALY 17 Attorneys for Plaintiff, RAHINAH 18 **IBRAHIM** 19 20 21 Dated: March 27, 2009 DENNIS J. HERRERA, City Attorney JOANNE HOEPER, Chief Trial Deputy 22 RONALD P. FLYNN, Deputy City 23 Attorney 24 25 RONALD P. FLYNN 26 27 Attorneys for Defendants, SAN FRANCISCO DEFENDANTS 28

Case No. C06-0545 WHA

Stipulation And [Proposed] Order To File Second Amended Complaint

# THE PARTIES TO THIS ACTION HEREBY STIPULATE AS FOLLOWS: 1 1. The parties agree that plaintiff, RAHINAH IBRAHIM, shall file her Second Amended 2 Complaint by March 27, 2009. Attached hereto as Exhibit A is a true and correct copy of 3 plaintiff's Second Amended Complaint. Defendants do not oppose plaintiff's request to 4 file the attached Second Amended Complaint. In making this stipulation, defendants do 5 not waive their respective rights to respond to Second Amended Complaint as the Federal 6 Rules of Civil Procedure and the Local Rules for the Northern District permit. 7 2. The Second Amended Complaint names additional federal defendants. Pursuant to FRCP 8 12(a)(2), each of those federal defendants is entitled to sixty (60) days after service to 9 answer or otherwise respond to plaintiff's Second Amended Complaint. To ensure 10 uniformity across all defendants, the parties further agree that all defendants shall have 11 sixty (60) days from the date the Second Amended Complaint is filed to respond to it. 12 13 IT IS SO STIPULATED. 14 Dated: March \_\_ 2009 McMANIS FAULKNER 15 16 MARWA ELZANKALY 17 Attorneys for Plaintiff, RAHINAH 18 **IBRAHIM** 19 20 21 Dated: March 2009 DENNIS J. HERRERA, City Attorney JOANNE HOEPER, Chief Trial Deputy 22 RONALD P. FLYNN, Deputy City 23 Attorney 24 25 26 Attorneys for Defendants, SAN 27 FRANCISCO DEFENDANTS 28 Case No. C06-0545 WHA Stipulation And [Proposed] Order To File Second Amended Complaint

1	Dated: March <u>27</u> 2009	ARNOLD & PORTER LLP
2		
3		Malon Van Mayor
4		SHARON DOUGLASS MAYO
5		Attorneys for Defendants, JOHN BONDANELLA and U.S.
6		INVESTIGATIONS SERVICES, INC.
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8		
9	Dated: March 2009	UNITED STATES DEPARTMENT OF JUSTICE
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11		
12		PAUL FREEBORNE
13		Attorneys for Defendants, FEDERAL DEFENDANTS
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15 16	IT IS SO ORDERED.	
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18	Dated:	HONORABLE WILLIAM ALSUP
19		United States District Judge
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and a second sec	Stipulation And [Proposed] Order To File Second Amende	3 Case No. C06-0545 WHA

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1	Dated: March 2009		ARNOLD & PORTER LLP	
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3			GITADON DOLLOT AGG MANO	
4			SHARON DOUGLASS MAYO	
5			Attorneys for Defendants, JOHN BONDANELLA and U.S.	
6			INVESTIGATIONS SERVICES, IN	C.
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9	Dated: March <b>27</b> , 2009		UNITED STATES DEPARTMENT JUSTICE	OF
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11			Weld. Freebour	L
12			PAUL FREEBORNE	
13			Attorneys for Defendants, FEDERA	L
14	·		DEFENDANTS DISTRICT	
15		•		
16	IT IS SO ORDERED.		IT IS SO ORDERED	13
17	Dated: April 1, 2009		TIONICE IN THE PROPERTY OF THE	
18		-	United States  Judge William Alsup	
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	Stipulation And [Proposed] Order To	File Second Amend	_3 ded Complaint Case No. C06-05	45 W/H A

# EXHIBIT A

1 2 3 4 5 6 7 8	JAMES McMANIS (40958) MARWA ELZANKALY (206658) CHRISTINE PEEK (234573) McMANIS FAULKNER A Professional Corporation 50 W. San Fernando, 10th Floor San Jose, CA 95113 Telephone: (408) 279-8700 Facsimile: (408) 279-3244 melzankaly@mcmanisfaulkner.com cpeek@mcmanisfaulkner.com  Attorneys for Plaintiff, Rahinah Ibrahim  UNITED STATES	DISTRICT COURT
	NORTHERN DISTR	ICT OF CALIFORNIA
10 11	SAN FRANCISCO DIVISION	
12	RAHINAH IBRAHIM, an individual,	CASE NO. C06-0545 WHA
13	Plaintiff,	SECOND AMENDED COMPLAINT FOR:
14	v.	
15 16	DEPARTMENT OF HOMELAND SECURITY; JANET NAPOLITANO, in her	<ol> <li>42 U.S.C. § 1983 – Violation of Equal Protection</li> <li>Bivens – Violation of Equal Protection</li> </ol>
	official capacity as Secretary of the Department of Homeland Security;	3) 42 U.S.C. § 1983 – Violation of
17 18	MICHAEL CHERTOFF, in his official capacity as the former Secretary of the	Fourth Amendment 4) Bivens – Violation of Fourth
19	Department of Homeland Security; TOM RIDGE, in his official capacity as the former	Amendment 5) 42 U.S.C. § 1983 – Violation of First Amendment Right to
20	Secretary of the Department of Homeland Security; ERIC H. HOLDER, JR., in his official capacity as Attorney General;	Freedom of Religion  6) Bivens – Violation of First
21	TERRORIST SCREENING CENTER; LEONARD C. BOYLE, in his official	Amendment Right to Freedom of Religion
22	capacity as Director of the Terrorist Screening Center; DONNA A. BUCELLA,	7) 42 U.S.C. § 1983 – Violation of First Amendment Right to
23	in her official capacity as former Director of the Terrorist Screening Center; FEDERAL	Freedom of Association 8) Bivens – Violation of First
24	BUREAU OF INVESTIGATION; ROBERT MUELLER, in his official capacity as	Amendment Right to Freedom of Association
25	Director of the Federal Bureau of Investigation; ARTHUR M. CUMMINGS,	9) CA Civ. Code § 52.1 – Interference With Exercise of Civil Rights
26	II, in his official capacity as Executive Assistant Director of the FBI's National	10) False Imprisonment 11) Intentional Infliction of Emotional
27	Security Branch; NATIONAL COUNTERTERRORISM CENTER;	Distress 12) Negligent Infliction of Emotional
28	MICHAEL E. LEITER, in his official capacity as Director of the National	Distress 13) Violation Of The United States
	capacity as Director of the Hattorian	

Case No. C06-0545 WHA

Second Amended Complaint

1 Counterterrorism Center; DEPARTMENT OF STATE; HILARY CLINTON, in her 2 official capacity as Secretary of State; SAN FRANCISCO AIRPORT; CITY AND 3 COUNTY OF SAN FRANCISCO; SAN FRANCISCO POLICE DEPARTMENT; 4 RICHARD PATE, an individual; JOHN BONDANELLA, an individual; JOHN 5 CUNNINGHAM, an individual; ELIZABETH MARON, an individual; US 6 INVESTIGATIONS SERVICES, INC., a Virginia Corporation; and DOES 13 through 7 100, inclusive. 8 Defendants. 9 10 11 Plaintiff hereby alleges as follows:

Constitution and the APA, Under The APA And The First, Fourth, Fifth And Fourteenth Amendments To The United States Constitution

#### **DEMAND FOR JURY TRIAL**

#### INTRODUCTORY STATEMENT

1. The above-entitled action is brought under the United States Constitution, *Bivens v. Six Unknown Named Agents of the Federal Bureau of Narcotics*, 403 U.S. 388 (1971), 5 U.S.C. § 701 et seq., 28 U.S.C. § 2201, 42 U.S.C. § 1983, the Constitution of the State of California, and California state law, on the grounds that defendants, among other things, violated the federal and state constitutional rights of plaintiff, granted to her under the First, Fourth, Fifth and Fourteenth Amendments to the United States Constitution, and article I, sections 3, 4, 7, 13 and 15 of the California Constitution.

#### JURISDICTION AND VENUE

2. This case arises under the United States Constitution and the laws of the United States. This Court has jurisdiction over this action pursuant to Article III of the United States Constitution, 5 U.S.C § 552a, and 28 U.S.C. §§ 1331, 1343, 1361, and 1367(a), and pursuant to *Ibrahim v. Department of Homeland Security* (9th Cir. 2008) 538 F.3d 1250. Venue is proper in this district, pursuant to 28 U.S.C. § 1391(e), because defendants include officers and employees of the United States and the acts and conduct complained of herein occurred in this judicial district.

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# **INTRADISTRICT ASSIGNMENT**

3. Assignment of this action to the San Francisco Division is proper under Civil Local Rule 3-2(d), because a substantial part of the events giving rise to the claims alleged herein occurred in the County of San Mateo.

#### **PARTIES**

- 4. Plaintiff, RAHINAH IBRAHIM, ("IBRAHIM"), is an individual, who obtained her Doctorate Degree at Stanford University, while in the United States on a student visa, and currently resides in the country of Malaysia. IBRAHIM has no criminal record and no links to terrorist activity.
- 5. On information and belief, defendant, ERIC H. HOLDER JR. ("HOLDER"), is the current Attorney General of the United States and the head of the United States Department of Justice. He is sued here in his official capacity. Under Homeland Presidential Security Directive-6 ("HPSD-6") and its implementing memorandum of understanding dated September 16, 2003 ("2003 MOU"), the Attorney General is responsible for establishing an organization to consolidate the United States Government's approach to terrorist screening and the use of information in the screening process, and for coordinating with the Secretary of State, the Secretary of the Department of Homeland Security, and the Director of Central Intelligence in this effort. Pursuant to this directive, the TERRORIST SCREENING CENTER ("TSC"), was established.
- 6. On information and belief, defendant, FEDERAL BUREAU OF INVESTIGATION ("FBI"), is a department of the United States Government and is included in the Department of Justice. Through the TSC, the FBI maintains a government watchlist and transmits this list to the Transportation Security Administration ("TSA"). The airlines are required to check their passenger lists against the No-Fly List.
- 7. On information and belief, defendant, ROBERT MUELLER ("MUELLER"), is the director of the FBI, and is being sued in his official capacity as such.
- 8. On information and belief, defendant, TSC, is a department of the United States Government. Its mission is to maintain a list of "Terrorist Identities Information" for agencies of

the United States Government, including the TSA, a sub-agency of the Department of Homeland Security ("DHS"), with authority to regulate airport security. The TSC is responsible for maintaining a consolidated terrorist screening database (the "TSDB") which includes the "No-Fly List." The TSC determines who is on the list that makes up the No-Fly list.

- 9. On information and belief, defendant, ARTHUR M. CUMMINGS, II ("CUMMINGS"), is the Executive Assistant Director of the FBI's National Security Branch, and oversees the TSC. He is sued here in his official capacity.
- 10. On information and belief, defendant, LEONARD C. BOYLE ("BOYLE") is the Director of the TSC. He is sued here in his official capacity. The Director of the TSC is responsible for establishing procedures to address repeated misidentification of any person, and review the list and delete or correct any erroneous or outdated information.
- 11. On information and belief, defendant, DONNA A. BUCELLA ("BUCELLA"), is the former Director of the TSC. She is sued here in her official capacity.
- 12. On information and belief, defendant, DHS, is a department of the United States Government, created on October 8, 2001, to develop and coordinate the implementation of a comprehensive national strategy to secure the United States from terrorist threats or attacks. Under HPSD-6 and the 2003 MOU, the DHS is responsible for staffing the TSC, along with the DEPARTMENT OF STATE ("DOS"), Department of Justice, and other federal departments and agencies.
- ("NAPOLITANO"), is the current Secretary and head of the Department of Homeland Security. She is sued here in her official capacity. Under HPSD-6 and the 2003 MOU, the Secretary of the DHS is responsible for, *inter alia*, (a) coordinating with the Attorney General, acting through the Director of the FBI, to establish the TSC, (b) coordinating with the Attorney General, acting through the Director of the TSC, to review alien nominations to the TSC's database; (c) in consultation with the other parties to the 2003 MOU and the Director of the TSC, establishing necessary guidelines and criteria to, *inter alia*, "initiate appropriate law enforcement or other governmental action, if any, when a person submitted for query by a private sector entity is

identified as a person in the terrorist screening database"; (d) reviewing each nomination to the TSC's database and determining whether to include that person in records that can be accessed by State, local, territorial, and trial officials for homeland security purposes.

- 14. On information and belief, defendant, MICHAEL CHERTOFF ("CHERTOFF"), is a former Secretary and head of the Department of Homeland Security. He is sued here in his official capacity.
- 15. On information and belief, defendant, TOM RIDGE ("RIDGE"), is a former Secretary and head of the Department of Homeland Security. He is sued here in his official capacity.
- 16. On information and belief, defendant, NATIONAL COUNTERTERRORISM CENTER ("NCTC") serves as the primary organization in the United States government for analyzing and integrating all intelligence regarding terrorism, and provides information to the TSC.
- 17. On information and belief, defendant, MICHAEL E. LEITER ("LEITER"), is the Director of the NCTC. He is sued here in his official capacity.
- 18. On information and belief, defendant, DOS, is a department of the United States Government. Under HPSD-6 and the 2003 MOU, the DOS is responsible for staffing the TSC, along with the DHS, Department of Justice, and other federal departments and agencies.
- 19. On information and belief, defendant, HILARY CLINTON ("CLINTON") is the current Secretary and head of the DOS. She is sued here in her official capacity. Under HPSD-6 and the 2003 MOU, the Secretary of the DOS is responsible for, *inter alia*, (a) coordinating with the Attorney General, acting through the Director of the FBI, to establish the TSC, and (b) reviewing each nomination to the TSC's database and determining whether to include the person in records that may be accessed by foreign governments cooperating with the United States to fight global terrorism.
- 20. On information and belief, defendant, CITY AND COUNTY OF SAN FRANCISCO ("CCSF") is a municipal entity, which also oversees the SAN FRANCISCO POLICE DEPARTMENT. On information and belief, San Francisco International Airport

("SFO"), is a part of the CCSF.

- 21. On information and belief, defendant, SAN FRANCISCO POLICE DEPARTMENT ("SFPD"), is a police department which has jurisdiction over events occurring at SFO.
- 22. On information and belief, defendant, RICHARD PATE ("PATE"), is a Police Sergeant for SFPD.
- 23. On information and belief, defendant, J. CUNNINGHAM ("CUNNINGHAM"), badge number 236, is a police officer of the SFPD.
- 24. On information and belief, defendant, ELIZABETH MARON ("MARON"), is a police officer of the SFPD.
- 25. On information and belief, defendant, JOHN BONDANELLA, ("BONDANELLA"), from June, 2004, through May, 2005, was an employee of US INVESTIGATIONS SERVICES, INC. ("USIS"), and was serving as a watch officer in the TRANSPORTATION SECURITY OPERATIONS CENTER ("TSOC").
- 26. On information and belief, USIS is a corporation, organized and existing under the laws of the State of Virginia, but which does business and has offices all over the United States, including all over California. USIS provides intelligence and staffing services to various entities, including federal agencies. USIS was the employer of defendant, BONDANELLA, and provided BONDANELLA as a watch officer for the TSOC from June, 2004 through May, 2005. The TSA disburses "Federal Security Directors" ("FSDs") to all of the commercial airlines in the US, to lead and coordinate security activities at the respective airlines. The TSOC serves as the point of contact for security related operations, incidents, or crises in aviation and all surface modes of transportation, and provides guidance to FSD's as to how to handle security related issues.
- 27. The true names or capacities, whether individual, corporate, associate or otherwise of defendants, DOES 13 through 100, inclusive, are unknown to plaintiff, who therefore sues said defendants by such fictitious names. Plaintiff prays leave to amend the complaint to show the true names and capacities of defendants when the same have been

ascertained.

# GENERAL ALLEGATIONS

- 28. Plaintiff brings this lawsuit to challenge defendants' administration, management and implementation of the TSC's TSDB, including the "No-Fly List", a list circulated to commercial airlines and security personnel with directions to detain and question any passenger whose name matches or is similar to one on the No-Fly List. Plaintiff further brings this lawsuit to challenge the placement of her own name on any government list, including the No-Fly List.
- 29. Defendants began implementing the No-Fly List in November, 2001. Since then, it has resulted in hundreds, if not thousands, of innocent passengers being routinely stopped, questioned, searched, and sometimes physically arrested, as in this case. Defendants do not inform individuals that they have been placed on any government list or why they are on the list. Moreover, individuals whom defendants determine are not security threats continue to be identified on any government list, including the No-Fly List. Passengers, therefore, have no meaningful opportunity to challenge their identification.
- 30. For several years before the terrorist attacks of September 11, 2001, the U.S. Government issued directives identifying persons who were deemed to pose a threat to civil aviation. In November, 2001, the TSA was formed and assumed responsibility for compiling and administering these directives, with the assistance of the TSC. Today, defendants maintain at least two watch lists of individuals perceived to be threats to aviation security. The "no-fly" list contains names of people which airlines are prohibited from transporting. The "selectee" list contains names of passengers who must go through additional security screening before boarding an aircraft. These two lists collectively are referred to as the "No-Fly List." On information and belief, the No-Fly List contains thousands of names, primarily names of individuals of Muslim or Middle Eastern descent.
- 31. Until November, 2002, defendants denied the existence of the No-Fly List. Until today, defendants have refused to disclose important information regarding the No-Fly List, including the criteria for placing names on or removing names from the No-Fly List, procedures for amending information on the List such as when it is determined that an individual is not a

security threat, or rules for maintaining or managing the List. Because defendants have refused to provide any of this information, defendants may be using race, religion, ethnicity, national origin, or the exercise of protected First Amendment rights as factors in maintenance and implementation of the No-Fly List.

- 32. On information and belief, after the TSC became operational in 2003, it became responsible for maintaining and updating a consolidated terrorist screening database, including the No-Fly List, based on information received from the predecessor organization of the NCTC (the Terrorist Threat Integration Center), the FBI, and other federal agencies. Pursuant to the 2003 MOU, the TSC was to ensure that available information possessed by state, local, territorial, and tribal governments was considered in determinations by the TSC.
- versions of the No-Fly List to commercial airlines in the United States. The 15 domestic airlines have almost half a million employees and, on information and belief, a substantial percentage of these employees have access to the No-Fly List. On information and belief, the No-Fly List is also provided to customs and immigration agents, airport security, and law enforcement agencies. Moreover, information from the No-Fly List is inputted into other security databases, including those maintained by the NCTC, the FBI, the DOS, the DHS, the TSA, or other federal agencies. On information and belief, defendants and the heads of their departments instruct recipients of the No-Fly List to not allow on a flight those whose name is similar or identical to a name on the No-Fly List. Even if the passenger's actual identity is verified, a boarding pass is issued which is stamped with a mark to indicate the passenger must be subjected to enhanced screening, also referred to as "secondary screening."
- 34. Innocent passengers subjected to this treatment are stigmatized, humiliated, and subjected to interrogations, delays, enhanced searches, detentions, travel impediments, and sometimes actual physical arrest without a warrant or any probable cause. This treatment is completely unexpected as they have no notice that they have been placed on the No-Fly List.
- 35. Plaintiff, IBRAHIM, was subjected to this humiliating treatment on January 2, 2005, at the SFO, while traveling to Malaysia, through an initial stop in Hawaii.

- 36. IBRAHIM is a citizen of Malaysia. She is a Muslim woman who is clearly identifiable as Muslim as she wears a head scarf, also known as a "hijab." IBRAHIM has no criminal record and no ties whatsoever to any terrorist activity. At the time of the incident, IBRAHIM was a student at Stanford University, studying to obtain her Doctorate Degree (PhD), and lawfully in the United States on a student visa. IBRAHIM's student visa was valid from September 26, 2001 to January 11, 2007. She was preparing her thesis on affordable housing and on January 2, 2005, IBRAHIM was scheduled to fly to Kuala Lumpur, Malaysia, with a changing flight in Hawaii, to present her research findings at a conference sponsored by Stanford University. She was scheduled to return to Stanford in March, 2005, to submit her dissertation and complete her PhD.
- 37. Prior to her trip, in October, 2004, IBRAHIM had a hysterectomy surgery at Stanford University Medical Hospital, with an extremely invasive abdominal approach. IBRAHIM suffered severe complications from her surgery which extended her recovery period for months. IBRAHIM also suffered back and abdominal pain from her surgery and was regularly taking medication for these complications.
- 38. On January 2, 2005, at approximately 7:00 a.m., IBRAHIM arrived at SFO with her fourteen-year old daughter. IBRAHIM and her daughter were scheduled to leave on a United Airlines flight from SFO, at 9:00 a.m. IBRAHIM and her daughter, escorted by IBRAHIM's friend, went to the ticket counter to obtain their boarding passes and check in their bags. IBRAHIM informed United Airlines of her medical complications and requested wheelchair transportation to the airline gate.
- 39. At that time, a United Airlines employee, David Nevins, approached IBRAHIM and asked to see her tickets. Nevins called SFPD and informed them that IBRAHIM was on the No-Fly List. At the request of Nevins, defendants, CUNNINGHAM and PATE, of SFPD, arrived at the airport. On information and belief, PATE checked the No-Fly List for IBRAHIM's name. He called defendant, BONDANELLA, of the TSIS in Washington, D.C. Defendant, BONDANELLA, told defendant, PATE, to not allow IBRAHIM on the flight, to contact the FBI, and to detain IBRAHIM for questioning. A SFPD officer, whose name is not

- 40. Meanwhile, IBRAHIM stood waiting for an hour and a half, with no wheelchair, while she suffered from back and abdominal pain. IBRAHIM's friend informed the SFPD officers several times of IBRAHIM's medical condition.
- 41. At 8:45 a.m., fifteen minutes before IBRAHIM's flight was scheduled to leave, defendant, CUNNINGHAM, told IBRAHIM that she was being arrested. IBRAHIM was handcuffed by CUNNINGHAM, with her hands placed behind her back, in the middle of the airport, in front of her fourteen-year old daughter, and everyone else at SFO. IBRAHIM was not informed as to why she was being arrested. Instead, she was taken to the SFPD police station, escorted by three male officers.
- 42. Upon arriving at the police station, IBRAHIM was searched by defendant, MARON. During this search, MARON attempted to remove IBRAHIM's hijab and searched under her hijab in public view, before the other male officers. On information and belief, the police officers also informed the FBI of IBRAHIM's detention.
- 43. IBRAHIM was placed in a holding cell at the SFPD police station for approximately two hours while she continued to suffer from severe back and abdominal pain. IBRAHIM was not given her medication when she asked for it to relieve her pain. Eventually, the paramedics were called as a result of IBRAHIM's medical condition. IBRAHIM was finally given her medication after the paramedics left.
- 44. On information and belief, the FBI finally requested SFPD to release IBRAHIM at approximately 11:15 a.m., over two hours after her flight had left. IBRAHIM was given no information as to why her name was on the No-Fly List.
- 45. Defendants represented to plaintiff that her name had been removed from the No-Fly List. The following day, on January 3, 2005, IBRAHIM discovered that she was still on the No-Fly List when she attempted to fly again. After some effort, IBRAHIM was finally allowed to fly to Kuala Lumpur, Malaysia. At SFO, however, and at every stop over, IBRAHIM was publicly subjected to enhanced searches before boarding any flights.
  - 46. On March 24, 2005, plaintiff submitted a request for Passenger Identity

Verification to the TSA, the only procedure then available, in an attempt to clear her name if the issue was simply a matter of misidentification. A response was not issued to IBRAHIM's request until approximately one year later, in March, 2006, after this action was filed. The response, however, did not even clarify IBRAHIM'S "No-Fly List" status and instead, simply stated that **if** "it has been determined that a correction to records is warranted, these records have been modified."

- 47. Moreover, on April 14, 2005, IBRAHIM's visa was revoked by letter from the United States Embassy in Malaysia. The letter cites to Section 212(a)(3)(B) of the Immigration and Nationality Act as the basis for the revocation of her visa. That section provides, in part, that any "alien" who "a consular officer, the Attorney General, or the Secretary of Homeland Security knows, or has reasonable ground to believe, is engaged in or is likely to engage after entry in any terrorist activity" is "inadmissible." 8 U.S.C. § 1182(a)(3)(b).
- 48. IBRAHIM is informed and believes, and thereon alleges, that defendants do not remove individuals from the No-Fly List and other related watch lists, even when it would be appropriate to do so because, among other reasons, the individual has been misidentified or incorrectly placed on the list.
- 49. IBRAHIM is informed and believes, and thereon alleges, that defendants do not train their employees to determine when modification or removal of information on the No-Fly List is necessary, and have not implemented policies to ensure that modification or removal of names occurs when appropriate.
- 50. On July 1, 2005, plaintiff filed a claim with the City and County of San Francisco for her damages suffered as a result of defendants' conduct. On September 8, 2005, the City and County of San Francisco issued a letter, also rejecting plaintiff's claim.

### FIRST CAUSE OF ACTION

# (42 U.S.C. § 1983 – Equal Protection – Against Defendants SFO, CCSF, SFPD, PATE, CUNNINGHAM, and MARON)

51. Plaintiff re-alleges paragraphs 1 through 50 above and incorporates them herein by reference.

- 52. In doing the acts complained of herein, defendants deprived plaintiff of her right to Equal Protection under the United States Constitution as set forth under the Fourteenth Amendment to the United States Constitution;
- 53. IBRAHIM's name was placed on the No-Fly List. Moreover, defendants arrested IBRAHIM for several hours, although they lacked a warrant, probable cause, or any reasonable belief that she had committed a crime. IBRAHIM is informed and believes, and thereon alleges, that defendants made the arrest despite these obvious deficiencies, because they perceived she was Muslim and a citizen of Malaysia. On information and belief, defendants acted in a discriminatory manner, with the intent to discriminate on the basis of IBRAHIM's religious beliefs and her national origin as a citizen of Malaysia.
- 54. Defendants, in committing the acts herein alleged, were acting under color of state law.
- 55. Defendants were acting in accordance with a custom, policy and/or practice of the SFO, the SFPD, and CCSF in violating plaintiff's constitutional rights as set forth above.
- 56. As a direct and proximate result of defendants' wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 57. Defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

# SECOND CAUSE OF ACTION

### (Bivens - Equal Protection - Against Defendant BONDANELLA)

- 58. Plaintiff re-alleges paragraphs 1 through 57 above and incorporates them herein by reference.
  - 59. In doing the acts complained of herein, defendant BONDANELLA deprived

plaintiff of her right to Equal Protection under the United States Constitution as set forth under the Fourteenth Amendment to the United States Constitution;

- 60. BONDANELLA directed the SFPD to arrest IBRAHIM although he knew they lacked a warrant, probable cause, or any reasonable belief that she had committed a crime. IBRAHIM is informed and believes, and thereon alleges, that BONDANELLA gave this direction despite these obvious deficiencies, because he believed she was Muslim and a citizen of Malaysia. On information and belief, BONDANELLA acted in a discriminatory manner, with the intent to discriminate on the basis of IBRAHIM's religious beliefs and her national origin as a citizen of Malaysia.
- 61. In committing the acts herein alleged, BONDANELLA was acting under color of federal law.
- 62. As a direct and proximate result of BONDANELLA's wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 63. BONDANELLA committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. BONDANELLA acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from BONDANELLA in an amount according to proof at the time of trial.

# **THIRD CAUSE OF ACTION**

# (42 U.S.C. § 1983 – Fourth Amendment – Against Defendants SFO, CCSF, SFPD, PATE, CUNNINGHAM, and MARON)

- 64. Plaintiff re-alleges paragraphs 1 through 63 above and incorporates them herein by reference.
- 65. In doing the acts complained of herein, defendants deprived plaintiff of her right against unreasonable searches and seizures under the United States Constitution as set forth under the Fourth Amendment to the United States Constitution;

- 66. IBRAHIM's name was placed on the No-Fly List. Moreover, defendants arrested IBRAHIM for several hours and searched her, although they lacked a warrant, probable cause, or any reasonable belief that she had committed a crime.
- 67. In committing the acts herein alleged, defendants were acting under color of state law.
- 68. Defendants were acting in accordance with a custom, policy and/or practice of the SFO, the SFPD, and CCSF in violating plaintiff's constitutional rights as set forth above. Plaintiff is informed and believes, and thereon alleges, that defendants' actions alleged herein were the direct and proximate result of the San Francisco Airport's, CCSF's and the SFPD's failure adequately to train SFPD officers on what is required under the Fourth Amendment and the case law interpreting it to arrest a suspect lawfully, and specifically on whether an arrest may be made on the basis of an alleged placement on a government watch list. Such failure amounts to deliberate indifference to the rights of persons with whom the SFPD comes into contact.
- 69. As a direct and proximate result of defendants' wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 70. Defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

# FOURTH CAUSE OF ACTION

# (Bivens – Fourth Amendment – Against Defendant BONDANELLA)

- 71. Plaintiff re-alleges paragraphs 1 through 70 above and incorporates them herein by reference.
- 72. In doing the acts complained of herein, BONDANELLA deprived plaintiff of her right against unreasonable searches and seizures under the United States Constitution as set forth

under the Fourth Amendment to the United States Constitution;

- 73. BONDANELLA directed defendants to arrest IBRAHIM, although he knew they lacked a warrant, probable cause, or any reasonable belief that IBRAHIM had committed a crime. BONDANELLA's direction proximately caused plaintiff's arrest.
- 74. In committing the acts herein alleged, BONDANELLA was acting under color of federal law.
- 75. As a direct and proximate result of BONDANELLA's wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 76. BONDANELLA committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. BONDANELLA acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from BONDANELLA in an amount according to proof at the time of trial.

#### FIFTH CAUSE OF ACTION

# (42 U.S.C. § 1983 – Freedom of Religion – Against Defendants SFO, CCSF, SFPD, PATE, CUNNINGHAM, and MARON)

- 77. Plaintiff re-alleges paragraphs 1 through 76 above and incorporates them herein by reference.
- 78. In doing the acts complained of herein, defendants deprived plaintiff of her freedom of religion under the United States Constitution as set forth under the First Amendment to the United States Constitution;
- 79. Plaintiff's name was placed on the No-Fly List. Plaintiff is an identifiable Muslim woman who wears the hijab. Moreover, defendants arrested IBRAHIM for several hours, although they lacked a warrant, probable cause, or any reasonable belief that she had committed a crime. Plaintiff is informed and believes, and thereon alleges, that defendants arrested her because of her protected religious expression and because they perceived she was

Muslim

- 80. Defendants, in committing the acts herein alleged, were acting under color of state law.
- 81. Defendants were acting in accordance with a custom, policy and/or practice of the SFO, the SFPD, and CCSF in violating plaintiff's constitutional rights as set forth above.
- 82. As a direct and proximate result of defendants' wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 83. Defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

### **SIXTH CAUSE OF ACTION**

# (Bivens - First Amendment Freedom of Religion - Against Defendant BONDANELLA)

- 84. Plaintiff re-alleges paragraphs 1 through 83 above and incorporates them herein by reference.
- 85. In doing the acts complained of herein, BONDANELLA deprived plaintiff of her freedom of religion under the United States Constitution as set forth under the First Amendment to the United States Constitution;
- 86. Plaintiff is informed and believes, and thereon alleges, that BONDANELLA directed defendants to arrest her because he believed she was Muslim.
- 87. In committing the acts herein alleged, BONDANELLA was acting under color of federal law.
- 88. As a direct and proximate result of BONDANELLA's wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof

at the time of trial.

89. BONDANELLA committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. BONDANELLA acted with an improper motive amounting to malice and with conscious disregard for plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from BONDANELLA in an amount according to proof at the time of trial.

# SEVENTH CAUSE OF ACTION

# (42 U.S.C. § 1983 – First Amendment Right to Freedom of Association – Against Defendants SFO, CCSF, SFPD, PATE, CUNNINGHAM, and MARON)

- 90. Plaintiff re-alleges paragraphs 1 through 89 above and incorporates them herein by reference.
- 91. In doing the acts complained of herein, defendants deprived plaintiff of her freedom of association under the United States Constitution, which is protected under the First Amendment to the United States Constitution;
- 92. Plaintiff's name was placed on the No-Fly List. Plaintiff is an identifiable Muslim woman who wears the hijab. Moreover, defendants arrested IBRAHIM for several hours, although they lacked a warrant, probable cause, or any reasonable belief that she had committed a crime. Defendants violated plaintiff's freedom of association in that, on information and belief, defendants arrested plaintiff based on her association with the Muslim community or the Islamic religion, and based on her national origin.
- 93. Defendants, in committing the acts herein alleged, were acting under color of state law.
- 94. Defendants were acting in accordance with a custom, policy and/or practice of the SFO, the SFPD, and CCSF in violating plaintiff's constitutional rights as set forth above.
- 95. As a direct and proximate result of defendants' wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.

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96. Defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

#### **EIGHTH CAUSE OF ACTION**

# (Bivens - First Amendment Freedom of Association - Against Defendant BONDANELLA)

- 97. Plaintiff re-alleges paragraphs 1 through 96 above and incorporates them herein by reference.
- 98. In doing the acts complained of herein, BONDANELLA deprived plaintiff of her freedom of association under the United States Constitution as set forth under the First Amendment to the United States Constitution;
- 99. BONDANELLA violated plaintiff's freedom of association in that, on information and belief, he directed defendants to arrest plaintiff based on her association with the Muslim community or the Islamic religion, and based on her national origin.
- 100. In committing the acts herein alleged, BONDANELLA was acting under color of federal law.
- 101. As a direct and proximate result of BONDANELLA's wrongful acts alleged herein, plaintiff suffered severe damages, including humiliation and damage to her reputation, physical pain, emotional distress, and deprivation of her constitutional rights, according to proof at the time of trial.
- 102. BONDANELLA committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. BONDANELLA acted with an improper motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from BONDANELLA in an amount according to proof at the time of trial.

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# NINTH CAUSE OF ACTION

(Interference With Exercise Of Civil Rights – California Civil Code Section 52.1 – Against Defendants CCSF, SFPD, PATE, CUNNINGHAM, MARON, BONDANELLA, and USIS)

- 103. Plaintiff re-alleges paragraphs 1 through 102 above and incorporates them herein by reference.
- 104. Defendants' conduct alleged herein interfered with, or constituted an attempt to interfere with, plaintiffs' constitutional rights by threatening or committing violent acts, in that defendants caused plaintiff's arrest without a warrant or other legal process, without probable cause, and without any reasonable belief that plaintiff had committed a crime. Plaintiff is informed and believes, and thereon alleges, that defendants caused her to be arrested despite these obvious deficiencies because they perceived she was Muslim or affiliated with the Muslim community, and because of her national origin.
- 105. The arrest interfered with plaintiff's constitutional rights granted to her under the First, Fourth, Fifth and Fourteenth Amendments to the United States Constitution, and article I, sections 3, 4, 7, 13 and 15 of the California Constitution, through violence or the threat of violence.
- 106. As a proximate result of the acts of defendants herein alleged, plaintiff incurred both economic and noneconomic damages.
- 107. Plaintiff is informed and believes, and thereon alleges, that defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper, evil motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

# TENTH CAUSE OF ACTION

(False Imprisonment – Against Defendants CCSF, SFPD, PATE, CUNNINGHAM, MARON, BONDANELLA, and USIS)

108. Plaintiff re-alleges paragraphs 1 through 107 above and incorporates them herein by reference.

- 109. On January 2, 2005, at SFO, defendants caused plaintiff's arrest, without a warrant, or other legal process, without probable cause and without any reasonable belief that plaintiff had committed a crime.
  - 110. Plaintiff was imprisoned at the SFO police station for hours.
- 111. As a proximate result of the acts of defendants herein alleged, plaintiff incurred both economic and noneconomic damages.
- 112. Defendants committed the actions alleged herein maliciously, fraudulently, oppressively and with the wrongful intention of injuring plaintiff. Defendants acted with an improper, evil motive amounting to malice and with conscious disregard of plaintiff's rights. As such, plaintiff is entitled to recover punitive damages from defendants in an amount according to proof at the time of trial.

# **ELEVENTH CAUSE OF ACTION**

# (Intentional Infliction of Emotional Distress – Against Defendants CCSF, SFPD, PATE, CUNNINGHAM, MARON, BONDANELLA, and USIS)

- 113. Plaintiff re-alleges paragraphs 1 through 112 above and incorporates them herein by reference.
- 114. On January 2, 2005, defendants caused plaintiff's arrest, knowing that they lacked a warrant or other legal process. Defendants caused the arrest, knowing that they lacked probable cause or any reasonable belief that plaintiff had committed a crime. Therefore, defendants caused the arrest with the intention of causing, or reckless disregard of the probability of causing, emotional distress for plaintiff.
- 115. On information and belief, the acts of the defendants herein alleged were willful, despicable, malicious, and oppressive.
- 116. As a proximate result of the acts of defendants herein alleged, plaintiff incurred severe emotional distress and mental suffering. Plaintiff experienced extreme humiliation, shame, and anger when:
- a) Defendants, police officers, handcuffed plaintiff in front of her fourteen year old daughter at the San Francisco Airport, on the morning of January 2, 2005;

government watch list on an improper and unconstitutional basis, disseminated this fact to various government agencies, state actors, and private individuals in error, and subsequently failed to remove her name from the list despite her request for redress, which resulted in her unlawful arrest and, IBRAHIM is informed and believes, the unfounded revocation of her visa. In doing the acts complained of herein, defendants were acting within their respective official capacities and under color of authority. In doing the acts complained of herein, defendants deprived plaintiff of her right to procedural and substantive due process, equal protection, freedom of religion, and freedom of association under the United States Constitution as set forth under the First, Fifth and Fourteenth Amendments to the United States Constitution.

- 124. The No-Fly List or any government screening list, and the placement of IBRAHIM on such lists is unconstitutional in that it violates the due process protections guaranteed under the Fifth and Fourteenth Amendments of the United States Constitution. On information and belief, the placement of names on the No-Fly List is done in an arbitrary and capricious manner and without any factual findings or rational basis.
- plaintiff of liberty and property interests protected by the Fifth Amendment. Plaintiff has a right to be free from being falsely stigmatized as an individual associated with terrorist activity, where, as here, the stigma causes a change in legal status that affects her ability to travel and work in academia, her chosen profession. Defendants' actions alleged herein publicly made clear that the United States government considered IBRAHIM a security risk, a charge which IBRAHIM denies. Defendants are grossly negligent, reckless, and/or deliberately indifferent to the risk that the deprivations these actions cause. The deprivations are without due process of law because plaintiff was not informed of her placement on the No-Fly List or given any opportunity to contest such placement. Also, defendants have failed to provide constitutionally adequate mechanisms for plaintiff to avoid being subjected to the stigma, interrogations, delays, enhanced searches, detentions, and/or other travel impediments associated with having a name identical or similar to a name on the No-Fly List.
  - 126. Plaintiff is an identifiable Muslim woman who wears the hijab. On information

and belief, defendants acted in a discriminatory manner, with the intent to discriminate, in that IBRAHIM was placed on the No-Fly List based on her religious beliefs and her national origin as a citizen of Malaysia. Plaintiff is informed and believes, and thereon alleges, that defendants would not have engaged in the conduct alleged herein but for her religious affiliation and national origin. Plaintiff is informed and believes, and thereon alleges, that defendants habitually place Muslims and Malaysian nationals on government watchlists, or fail to remove them from such watchlists, on the basis of religion and national origin, without conducting an individualized investigation, and regardless of whether defendants can articulate any facts in support of such placement or non-removal. Defendants' placement of IBRAHIM's name on the No-Fly list on these impermissible bases, and subsequent failure to remove it, violated her First Amendment rights of freedom of religion and freedom of association, and her Fifth and Fourteenth Amendment right to equal protection.

- 127. Defendants' actions alleged herein were arbitrary, capricious, an abuse of discretion, and not in accordance with the law, in violation of the APA. Defendants have failed to adopt adequate procedures to prevent misidentification or to ensure that incorrect information is modified or removed from the TSC's TSDB, as required by the 2003 MOU implementing HPSD-6.
- 128. An actual and immediate controversy has arisen and now exists between plaintiff and defendants related to their respective rights and duties. Defendants have acted arbitrarily and capriciously, abused their discretion, and unlawfully failed to comply with constitutional requirements by engaging in the acts and omissions described in this Complaint. Plaintiff is, therefore, entitled to a declaration of rights over this controversy.
- 129. Plaintiff has no adequate remedy at law. Defendants have acted, and continue to act, to deprive plaintiff of her constitutional rights. Plaintiff is suffering and will continue to suffer irreparable injury as a result of the policies and practices described in this Complaint unless those policies and practices are enjoined by this Court. Plaintiff has no plain, adequate, or speedy remedy at law and is entitled to injunctive relief against defendants. Plaintiff has no administrative remedy because defendants' policies and practices preclude any administrative

1 determinations from affording actual relief. 2 **PRAYER** WHEREFORE, plaintiffs pray for the following relief: 3 For compensatory damages according to proof; 4 a. 5 b. For civil penalties, to the extent provided by law; For exemplary and punitive damages according to proof; 6 c. 7 d. For costs of suit, including attorneys' fees; For a declaration, order, and judgment that defendants' placement of IBRAHIM'S 8 e. 9 name on the No-Fly List and their subsequent failure to remove her name from 10 the No-Fly List were arbitrary and capricious, an abuse of discretion, 11 unauthorized by law, and contrary to IBRAHIM'S rights under the First, Fifth, 12 and Fourteenth Amendments to the United States Constitution. f. For an injunction requiring defendants to remove IBRAHIM's name from the No-13 Fly List database maintained by the TSC, and from any other related database 14 15 maintained or accessed by other federal agencies, including but not limited to, 16 databases maintained or accessed by the NCTC, the FBI, the DOS, the DHS, the 17 TSA, the TSOC, USIS, or any other agency that maintains information regarding 18 individuals whose names have been placed on the No-Fly List or other watch list 19 due to alleged terrorist-related activities; and 20 For an injunction requiring defendants to communicate the removal of g. 21 IBRAHIM'S name from the No-Fly List to the United States Visa Office, the 22 United States Embassy in Kuala Lumpur, Malaysia, and any other government 23 agency, foreign or domestic, that relies on information from the NCTC, the TSC, 24 the FBI, the DOS, the DHS, or the TSA, to identify visa applicants who may be 25 inadmissible pursuant to Section 212(a)(3)(B) of the Immigration and Nationality 26 Act; or 27 h. Alternatively, for a declaration, order, and judgment that IBRAHIM is entitled to 28 a name-clearing hearing regarding the placement of her name on the TSC's

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1	TSDB; and		
2	i. For an injunction requiring d	i. For an injunction requiring defendants to provide IBRAHIM with a name clearing	
3	hearing regarding the placem	ent of her name on the TSC's TSDB; and	
4	j. Such other and further relief	Such other and further relief as the Court may deem appropriate.	
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6	Dated: March 27, 2009	McMANIS FAULKNER	
7	,	04	
8		JAMES McMANIS MARWA ELZANKALY	
9		CHRISTINE PEEK	
10		Attorneys for Plaintiff, RAHINAH IBRAHIM	
11			
12	<u>DEMAND FOR JURY TRIAL</u>		
13	Plaintiff hereby demands a jury trial as provided by Rule 38(a) of the Federal Rules of		
14	Civil Procedure.		
15	Dated: March 27, 2009	McMANIS FAULKNER	
16			
17	,	JAMES McMANIS	
18		MARWA ELZANKALY CHRISTINE PEEK	
19		Attorneys for Plaintiff, RAHINAH IBRAHIM	
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